

HOTEL & RESTAURANT ASSOCIATION OF ODISHA

Regd. Off :

105, Janpath, Bhubaneswar – 751001, Odisha, India

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Regd. No. – 1078-296 of 1985-86

Recommendations of the 4th Odisha Tourism Conclave for the New Tourism Policy 2020

The 4th Odisha Tourism Conclave was held on 18th September 2019 and experts from the field of tourism, travel trade, media, performing arts, bloggers, content writers, adventure sports, airlines, digital marketing and branding, food connoisseurs, film makers, eco-tourism lovers, academicians, bureaucrats from the Government, Member of Parliaments etc. were participated and contributed their valuable suggestions for development of Odisha Tourism.

We request the State Government to kindly look into the suggestions and work out time bound implementation of the suggestions in order to enable Odisha to compete with other states as far as tourism is concerned.

- It was mentioned by Sri Vishal Dev, IAS, Commissioner-cum-Secretary Tourism at the 4th Odisha Tourism Conclave that the future goals include easing the land allotment process as inadequate number of star hotels and shortage of budget hotels is one of the biggest constraints in our state as far as tourism development is concerned. Odisha currently has 9 star category hotels with only 657 rooms. More such classified hotels should come up for providing better accommodation facilities for the tourists.
- **Recommendations of the Conclave :** Around five thousand additional number of hotel rooms should be set up to compete with the hotel infrastructure of the other states of India. It is therefore recommended by the Odisha Tourism Conclave to allow 30% capital investment subsidy upto a maximum limit of Rs.25 crores and 5% interest subsidy upto 11 years on repayment of term loans. If the subsidy is given only for 3 years many hotels will come up as required.

Data as on 01.06.2019				Source : MoT, Govt. of India			
SI	States	Approved Classified Hotels		SI	States	Approved Classified Hotels	
		Hotels	Rooms			Hotels	Rooms
1	Kerala	563	15,791	7	Haryana	29	4,637
2	Maharashtra	90	15,318	8	Goa	44	4,652
3	Delhi	43	10,002	9	Rajasthan	57	3,482
4	Tamil Nadu	53	6,675	10	Andhra Pradesh	25	2,363
5	Gujarat	80	6,272	11	West Bengal	39	3,461
6	Uttar Pradesh	36	4,700	12	ODISHA	9	657

Odisha : 3-Star (Mayfair Puri & Gopalpur, New Marrion), 4-Star (PalHeights, Sandy & Toshali, Puri), 5-Star (Swosti Premium), 5-Star Deluxe (Mayfair Lagoon & Trident)

Every year millions of Indian tourists visiting foreign destination and over Rs. 10,000 cores Indian currency is being spent in this manner. In order to retain foreign exchange and to attract more domestic tourists to the state, we need to build the hotel rooms, upgrade tourist infrastructure etc.

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- The airport of Jeypore, in Odisha, needs to be connected under the Udaan scheme of Govt. of India. It can help us in connecting our tourists with many amazing destinations coming under the region. Tourism Department may follow up with the Ministry of Civil Aviation for operation of more domestic and international flights to and from Biju Patnaik International Airport which will create opportunity for arrival of more overseas tourists. We should approach International Airlines such as Etihad, Fly Dubai, Singapore Airlines etc., to start direct connectivity to Bhubaneswar.
- The Konark Temple, the Buddhist Circuits of Odisha and Chilika Lake, the largest lake of the Northern Hemisphere, should come under the Iconic Tourism list of India.
- The new Tourism Policy 2020 should be prepared in consultation with the industry stakeholders.
- Construction of the 480km coastal highway and a ring road around Chilika Lake should be prioritised.
- Chilika Lake is the goldmine for tourism in Odisha and needs attention of the State and Central government to develop eco-tourism and infrastructure for promoting the area. It was also mentioned by Secretary Tourism, Govt. of Odisha at the 4th Odisha Tourism Conclave that Chilika continues to be one of the major tourist destinations in Odisha and development of Chilika is a priority. The development work of Biju Patnaik Park still remains pending although Rs.2 crore is laying with OTDC since last two years.
- It was mentioned by Sri Vishal Dev, IAS, Commissioner-cum-Secretary Tourism at the 4th Odisha Tourism Conclave that 9 tourism circuits comprising of 13 destinations have been identified for intensive infrastructure development and promotion. Developments of tourism in the key nine circuits of Odisha require adequate publicity and campaigns by the State Tourism Department and union ministry. The video of the nine circuits is yet to be released by the Tourism Department.
- Development of the infrastructure under the Shamuka project will attract many international chain hotels to extend their wings in Odisha. Land should be allotted at IPR rate to prospective hoteliers. Odisha Tourism can start Golf Tourism as a golfer spends at least 40-45% more time than a normal tourist. A Golf-course at Samuka can attract more international and high end tourists to the State.
- A Tourism Development Board can be constituted for monitoring continuous development of infrastructure in the state with government and private members for a 5 years term.
- An international convention centre with all the modern amenities and state of the art facilities is required to attract MICE tourism in Odisha. The government's plan for starting the Convention Center with World Trade Centre, for which the Hon'ble Chief Minister had laid the foundation stone on July 2014, at Bhubaneswar is pending.
- Odisha should improve in the direct air connectivity with places across other states. It can enhance both domestic and foreign tourists flow to and from the state.
- A seamless air connectivity between Bhubaneswar, Bodhgaya and Varanasi is highly desired to increase foreign and Buddhist traffic to the State. In domestic sector, Ahmedabad and

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Varanasi to connect with Bhubaneswar for which Indian carrier such as Spice Jet, Vistara and Go Air shall be requested.

- We need to differentiate and establish the uniqueness of Odisha while building a brand for ourselves so that it can add to the conviction of the tourists.
- The Tourism Department needs to publicize certain new products in Odisha which suits our ground. We can get into the segment of 'designer tourism' like Beach Cycling, Flying Kites on the beach, Textile/Handloom Circuits, Waterfall Circuits etc.
- Keeping in view MICE as a growing sector, a separate brochure on MICE and a new brochure on Bhubaneswar may be published incorporating new areas of Bhubaneswar. The map quality of Odisha map may be improved which will be of international standard.
- Odisha Tourism Dept. should conduct conclaves and activities on '**Film Tourism**' by inviting leading film producers on FAM tour to promote attractive tourist destinations.
- Medical Tourism should be introduced in Odisha. With the development of international connectivity and multispecialty hospitals, Odisha has the capacity to generate revenue through this sector. A joint meeting with all hospitals and tourism department may be held.
- The Government could also develop NICHE market with specific areas like Buddhist heritage, Chilika Lake, Eco-Tourism, Wildlife, Medical Tourism, improve nightlife activities in Bhubaneswar by having daily traditional Odissi dances and start the night safari in Nandankanan which would be a great attraction for the tourists.
- Beaches are great tourism elements. So, our primary concern should be to maintain the cleanliness and safety of them which should be taken into consideration at the earliest. The beaches at Puri, Gopalpur and Chandipur may be developed and kept clean.
- Proper changing rooms should be developed on the beaches, across the state, for the comfort of the visitors.
- Hirakud is the second largest dam in India with picturesque spots that needs the attention of the government. Tourism facilities around the destination to be developed and promoted well with water sports facilities.
- Sambalpuri Sarees and Fabrics are admired by people across India and beyond. Thus, it requires proper promotion and marketing as handloom and handicrafts are a part of tourist attraction.
- Encourage more travel writers, from Odisha and other parts of the country, to create engaging content (Text, Photographs and Video) on the key tourist destinations of the state which can be further marketed through various digital platforms. The Tourism Dept. should post more information and engaging content, in the form of text stories, pictures and videos, on various destinations to make the domestic and foreign tourists aware on them.
- It was also mentioned by Smt. Brar, Addl. Director General, Ministry of Tourism that Tourist Guides are being educated on a common platform with the vision to turn it into a local host programme for anybody who is visiting the area. This will amount in generating employment and develop a sense of pride for the locals. ***Odisha completely lacks good***

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quality tourist guides and specially in foreign languages like French, German, Chinese, Italian, Russian and Spanish. In addition to English speaking guides, the Dept. may think of developing guides in Chinese, Russian, French, Italian and German language.

- Display of the land parcel availability in the website or advertise so that interested bidders will get information for investment.
- To trigger Tourism, globally, international video bloggers may be invited to Odisha from countries that send high tourist traffic to India, and curate experiences for them that they can further share on their media platforms as that creates a lot of buzz. At the same time, nurture local bloggers as the information they put is going to be utilized by the people coming in for travelling.
- We should identify the competitor States and benchmark against the best to receive more foreign tourists in India.
- Traditional food has become a core attraction of tourists. We should thus start archiving Odia traditional recipes and ingenious food and make them available on the digital media.
- It was mentioned by Addl. Director General, Ministry of Tourism, Govt. of India Smt. Rupinder Brar at the 4th Odisha Tourism Conclave that the government is working at opening peaks that will directly benefit the adventurous tourism in India. Meanwhile, the eco-tourism policy is being framed. ***We need State Eco-Tourism Policy to be popularised.***
- She further mentioned that the global media campaign is going to be kicked off soon at the Ministry level and will specifically be coordinated with Odisha. It will help Odisha to showcase all it has through a bouquet of domestic and international forums like Travel marts, Tourist marts, etc. along with other digital and television platforms. ***Earlier Odisha did not appear in the India Tourism advertisements, the State Government should now follow up with Central Government.***

Tourism industry can prosper in future if we focus on time-bound targets for implementation of ideas and infrastructures.

Thanking you

Yours sincerely


J K Mohanty, MHCIMA

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Co-Chairman – FICCI National Tourism Council

Member – State Tourism Promotion Council & Tourism Advisory Committee, GoO